



## Identity Management Services

### CyberScout®

offers valuable services that deliver continuous protection at every stage of life.

**Did you know** identity theft claims more than 15 million victims a year, that's a new victim every 2 seconds. And with identity theft taking months to resolve, it is as important as ever to get the protection you and your family deserve. You can count on CyberScout for services that help you minimize threats, monitor personal information and manage recovery if you're ever the victim of identity theft or fraud.

#### CREDIT PROTECTION SERVICES

**Daily Credit Bureau Monitoring** — Daily monitoring of your personal records from one or three credit bureaus (depending on plan option).

**Credit Report and Score** — Provided annually by one or three credit bureaus (depending on plan option).

**Score Tracker** — Ongoing tracking of your credit score. Downward trends may tell you that new accounts are being opened in your name.

#### PROACTIVE AND IDENTITY MONITORING SERVICES

**Cyber Monitoring** — Continuous monitoring of the internet. You'll receive alerts when there's suspicious activity.

**Social Security Number Monitoring** — Reviews names, aliases and addresses associated with your number for signs of fraud.

**Change-of-Address Monitoring** — Reports all addresses associated with your identity. Receive an alert any time a change of address is filed.

**Court Records Monitoring** — Monitors municipal court records and alerts you to criminal acts reported using your identifying information, like name or Social Security number.

**Payday Loan Monitoring** — Online, rent-to-own, and payday lenders are monitored. Alerts are sent if a new loan has been opened using any element of your identity.

**Sex Offender Notification** — Monitors registered sex offenders living near you to ensure an offender hasn't registered using your name and address.

#### ADVANCED MONITORING SERVICES

**Password Protector** — An easy way to track your account credentials and reduce hacking risks. Also offers a password generator and secure password storage.

**High-Risk Financial Monitoring** — Receive alerts of any questionable activity occurring within your deposit accounts.

**Reputation Manager** — Monitors popular social media services for information about your accounts, including photos and updates or comments that could hurt your reputation.

**Child Monitoring** — Checks your child's social media and alerts you if your child is associated with inappropriate or dangerous material.

Resolving identity theft or fraud can be time-consuming and can sometimes involve expenses. So, at CyberScout, we're pleased to offer **expense reimbursement insurance** to pay costs associated with the resolution process.

Plus, as a CyberScout subscriber, you'll have access to our **24/7, world-class Resolution Center Support Team**. Our trusted, experienced fraud resolution team will work with you until your issues are completely resolved.

But, don't take our word for it. **CyberScout achieves 99 percent and higher customer satisfaction ratings.**

## PLAN OPTIONS

We provide two plan options with different levels of service to meet your individual needs and budget.

The **Silver Plan** offers comprehensive identity monitoring and management.

The **Platinum Plan** adds enhanced features to further protect your identity.

Both plans are available for individuals and their families.

	Silver	Platinum
Credit Report(s) and Score(s)		
Cyber Monitoring		
Social Security Number Monitoring		
Change-of-Address Monitoring		
Court Records Monitoring		
Payday Loans		
Sex Offender Notification		
Password Protector		
One-Bureau Monitoring (Experian)		
Three-Bureau Monitoring (Experian, TransUnion, Equifax)		
Score Tracker		
Reputation Manager		
Child Monitoring <sup>1</sup>		
High-Risk Financial Monitoring <sup>2</sup>		
Expense Reimbursement	<b>\$1 million</b>	<b>\$2 million</b>

<sup>1</sup>Family plan only. Child Social Media monitoring standard. Additional feature Child Cyber Monitoring available 1/1/2019.

<sup>2</sup>Available 1/1/2019.